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By James R. DiSanza, Nancy J. Legge

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### Editorial Review

#### About the Author

**James R. DiSanza** received his Ph.D. from Penn State University and is currently Chair of the James E. Rogers Department of Communication, Media, and Persuasion at Idaho State University. Dr. DiSanza teaches courses in leadership, business and professional communication, conflict management, and management communication. His research interests are in persuasive attack and image repair communication.

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